

Castle Country PRC's Statement Concerning Services During Coronavirus Pandemic

Updated 5/18/2020

As concerns about COVID-19 continue, Castle Country PRC (CCPRC) is following the guidance of the Southeastern Utah Health Department and taking precautions to help keep staff and clients safe and healthy. Conversations are ongoing with our Board of Directors and our Acting Director. Additionally, our professional affiliations with Heartbeat International and CareNet are providing an extension of support.

At this time, Castle Country PRC will offer scheduled appointments. CCPRC will continue to serve those who need our services if doing so does not pose any risk to the public's health or the community at large.

These are the precautions we are taking to ensure the safety of everyone:

- We are complying with OSHA cleaning and disinfecting policies.
- We are accepting only scheduled appointments to allow us to stagger appointments at least 30 minutes apart between appointments to allow time to clean and sanitize.
- Our staff is being screened for symptoms and exposure to the Coronavirus.
- We will practice social distancing of at least 6 feet when possible. We ask that you wear a mask for the safety of others during your appointment if able.
- We have removed unnecessary furniture and materials from rooms clients will be entering.
- If you or your guest (only one support person will be allowed) have been exposed to or are experiencing symptoms consistent with the flu or a virus (fever, cough, shortness of breath, loss of smell, nausea, vomiting, diarrhea, headache and/or sore throat), we ask that you please stay at home as a courtesy to our team and other clients. We are always happy to reschedule your appointment for a later date. Please call the day of your scheduled appointment to verify by a telephone screening that you still do not have symptoms and have not been exposed to the Coronavirus.
- We will try to help meet the needs of clients who may find themselves in emergent need of diapers, wipes, infant formula, etc. in the coming weeks as their resources are stretched as long as we have supplies available. Clients can call to request supplies during business hours and arrangements will be made for them to pick them up.
- Our Parenting classes are resuming. Baby Bucks will be able to be redeemed in our store with limitations.
- We will offer material information, and peer counseling via telephone for those who screen positive for Covid-19.
- Thank you! But we are not currently able to accept material donations.

Included in many press conference comments, it is encouraged that everyone does their part for the sake of "saving human lives." We couldn't agree more! We know you would agree that any threat to human life should compel us to act ambitiously and promptly. As the situation changes, we commit to keeping you informed of any changes.

Thank you for understanding and cooperation in keeping our clients, staff, and the community safe during this trying time of the Coronavirus pandemic.

